# VOLUNTEER
*at the Clemens Center*
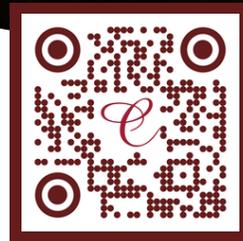
## Frequently Asked Questions

### What is the time commitment?

The Clemens Center hosts a variety of programming throughout its season, which begins in early fall (Sept/Oct) and runs through late spring (May). Prime events typically take place in the evenings between 5:30-10:30 PM, though we do also feature school-time and family programs that occur during daytime hours between 8 AM and 5 PM. There is no annual minimum hour requirement, and our Guest Services Supervisor is happy to guide you to the best fit depending on your schedule.

### What kind of volunteer positions are available?

Our volunteers act as our essential front line during performances at the Clemens Center, so we have a variety of positions available, including: ticket validators who greet patrons and scan tickets at the main entry; coat check attendants; concessions cashiers and bartenders who fulfill orders at the bar; and theatre ushers who hand out programs and assist patrons in finding their seats.

### Are there any skills required to be a volunteer?

We look to our volunteers to provide an exceptional and safe experience for our patrons at every event. Therefore, individuals who are friendly, courteous, helpful, and highly skilled at customer service make a great fit. You must be able to stand for prolonged periods of time, lift/carry items weighing up to 25 pounds, and navigate stairs comfortably. We assign all of our volunteer positions based on need and provide training for each position, including emergency evacuation drills and workplace harassment prevention.

### Is there an age requirement to be a volunteer?

As the Clemens Center relies on our volunteers to assist and lead in emergency situations, we require volunteers to be 18 years of age or older.

**READY TO JOIN OR HAVE MORE QUESTIONS?**

Contact our Guest Services Supervisor:
P: (607) 735-2769 | E: volunteer@clemenscenter.org

Fill out an application online at www.ClemensCenter.org/Support