



**THE FOLLOWING POLICIES ARE IN EFFECT:**

- **MASKS ARE RECOMMENDED WHILE IN THE VENUE, REGARDLESS OF VACCINATION STATUS, UNLESS ACTIVELY EATING OR DRINKING. OUT OF RESPECT FOR THE PERFORMERS, MUSICIANS, VENUE STAFF, VOLUNTEERS, AND YOUR FELLOW AUDIENCE MEMBERS, PLEASE CONSIDER KEEPING YOUR MASK ON WHILE SEATED THROUGHOUT THE ENTIRE PERFORMANCE.**
- **PLEASE LEAVE LARGE PURSES, BACKPACKS, ETC., IN YOUR VEHICLE OR AT HOME.**
- **PATRONS ARE ENCOURAGED TO PRACTICE INCREASED HYGIENE BY UTILIZING THE HAND SANITIZING STATIONS PLACED THROUGHOUT THE VENUE AND REFRAIN FROM CLOSE SOCIAL CONTACT (HANDSHAKES, HUGS, ETC.) WITH ANYONE OUTSIDE YOUR HOUSEHOLD.**

Please be aware the Clemens Center will operate at 100% capacity and that you will be seated with patrons directly in front of, next to, and behind you.

To ensure the comfort and health of audiences, staff, cast and crew, and to prioritize their safety, in consultation with our COVID Compliance Specialist, and in accordance with CDC guidelines, the Clemens Center has made the following improvements to the venue:

- Air filtration system has been upgraded to MERV-13 standards.
- Freestanding HEPA air purifiers have been installed in key locations throughout the venue.
- Hand sanitizer dispensers have been installed throughout the venue.
- Enhanced cleaning procedures, including use of electrostatic sprayers in the building.
- Ticket scanners limit contact between patrons and staff.
- Contactless payment system available at concessions.
- Hard copy playbills distributed by a designated, gloved Guest Services representative, with digital option (PDF) also available on our website.

We ask that all attendees conduct a health self-assessment before coming to the Clemens Center. If you or any member of your party are experiencing any of the following symptoms, we ask that you not attend the show and that you contact the box office regarding ticket exchange or credit for another Broadway performance later in the season.

Please do not come to the theatre if you are not feeling well:

- Headache
- Cough
- Fever
- Difficulty Breathing
- Sore Throat
- Loss of Sense of Smell

Please contact us if you have accessibility questions or require additional assistance related to our COVID-19 policies at [info@clemenscenter.org](mailto:info@clemenscenter.org)

*As conditions change, we reserve the right to unilaterally adjust protocols and guidelines per updated CDC and other public health recommendations and applicable law. Future updates will be provided to ticket holders prior to the performance.*

*Other COVID-19 related health protocols may be in effect at the time of performance, including, without limitation, required: temperature checks, testing, confirmation of prior travel to restricted areas, and/or confirmation of no known symptoms of and exposure to COVID-19. We reserve the right to unilaterally make changes to health protocols according to updated public health guidance and applicable law. Future updates will be provided to ticket holders prior to the performance.*

*An inherent risk of exposure to COVID-19 or any other community-spread disease, such as influenza, exists in any place where people gather, regardless of the size of the group or precautions taken. For example, COVID-19 is an extremely contagious disease that can lead to severe illness and death. Any person or entity in whose name a ticket account is held (the "Account Holder"), a person accessing or using a ticket services or management website, and any ticket purchaser (collectively and individually, "you" and "your"), and all persons who use your tickets as your guests, minors, family members, co-purchasers, group members, or otherwise hold or use tickets or attempt to use tickets on account of your actions or omissions (collectively, "Guests") may collectively be referred to in these terms as "Patrons". All Patrons voluntarily and fully assume all risks, hazards, dangers, delays, and costs arising from or relating in any way to the risk of contracting COVID-19 or any other communicable disease or illness, or from exposure to a bacteria, virus or other pathogen capable of causing a disease or illness, whether occurring before, during, or after a performance or Show (collectively, "Event"), however caused or contracted (collectively, "Communicable Disease Risks"). To the fullest extent of the law, on behalf of you and any Guest who attend an Event due to tickets purchased or provided by you, you voluntarily and fully waive all claims and potential claims, whether: (a) known or unknown; (b) in law or equity; (c) for personal injury, death, property damage, and economic loss; (d) arising by statute or in contract or tort; or (e) for monetary damages, injunctive relief, attorneys' fees, penalties, fines, expenses or other costs (collectively, "Claims"), relating to Communicable Disease Risks and brought against Chemung County Performing Arts, Inc. d/b/a Clemens Center; any of Chemung County Performing Arts, Inc. d/b/a Clemens Center's affiliated or parent companies ("Affiliates"); any individuals or entities involved in the production, management, or operation of an Event or at an Event Venue (collectively, "Producers"); other individuals or entities involved in a performance or Event, including artists, leagues, unions, performers, or other participants (collectively, "Artists"); and any and all of the respective parents, affiliated entities, agents, officers, directors, owners, employees, contractors (of any tier) or other retained personnel of Chemung County Performing Arts, Inc. d/b/a Clemens Center, Affiliates, Producers, or Artists (collectively, "Production Personnel").*

*To the fullest extent of the law, on behalf of you and any Guest who attend an Event due to tickets purchased or provided by you, you agree that you and your Guest(s) will abide by all requirements, if any, for entry into the Venue imposed by any government, Chemung County Performing Arts, Inc. d/b/a Clemens Center or its Affiliates regarding the safety for use of or entry into the Venue, whether or not required by law (collectively, "Public Health Entry Requirements"), including (a) providing you and your Guest(s) name, address, phone number, email address, or other identifying information which may be used by Chemung County Performing Arts, Inc. d/b/a Clemens Center or its Affiliates for contact tracing or similar public health purposes; (b) participating in and sharing the results of personal health screening to avoid or minimize the spread of communicable diseases within the Venue; (c) participating in and sharing the results of personal medical testing for communicable diseases in order to avoid or minimize the spread of communicable diseases within the Venue; (d) wearing any face or body coverings in order to avoid or minimize the spread of communicable diseases within the Venue; and (e) any other measure to avoid or limit the spread of communicable diseases within the Venue.*

*To the fullest extent of the law, on behalf of you and any Guest who attend an Event due to tickets purchased or provided by you, you voluntarily and fully waive all actual and potential Claims relating to Public Health Entry Requirements, including the accuracy or reliability of any such Public Health Entry Requirements when implemented, to the extent such Claims are brought against Chemung County Performing Arts, Inc. d/b/a Clemens Center, Affiliates, Producers, Artists, or Production Personnel.*