

Renew Your Broadway Subscription Online

During the summer of 2018, we changed ticketing systems which gave us more flexibility with online sales including the capability to allow for subscription renewals online. To access renewals, you must first create an online account. The account that you create will be synched with our in-house system via the email address you use to create your online account.

To create an online account:

If we have your primary email address...

Browse to tickets.clemenscenter.org

Click on LOGIN

Click on FORGOT MY PASSWORD

Enter your email address

Click on RESET PW AND EMAIL INSTRUCTIONS

An email will be sent to the address you used, with a link to “Connect and Enter a New Password”. You will then create a password and login to the system.

If the email address is not in our system, you will not receive a reply. Please select NEW PATRON and create an account or call us during regular business hours at 607-734-8191 and we will set your primary email address and then you can use the instructions above.

If you are not sure we have your primary email address...

Browse to tickets.clemenscenter.org

Click on LOGIN

Click on NEW PATRON

Enter your email address, a password, your name, address and phone then click CREATE ACCOUNT.

If your email is already in our system, you will get a message saying that it “cannot be used, please call the box office”. You do not need to call us just yet; you may just need to set a password by using the “Forgot My Password” link in the orange box. An email will be sent to the address you used, with a link to “Connect and Enter a New Password”. You will then create a password and login to the system. If you still encounter an issue, please call us during regular business hours at 607-734-8191.

Once your account is set-up, and synched with our database, you will be able to purchase tickets online and/or renew your Broadway Subscription.

To renew your Broadway subscription online:

Browse to tickets.clemenscenter.org

Click on LOGIN

Enter your email address and password

Click on LOGIN

Your personalized Home Page will be displayed

Click on SUBSCRIPTIONS at the top of the window

Your subscription(s) will be listed showing the seat location and amount

Click on RENEW to continue

If you wish to request a Seat Change, you may do so in the message box

Click RENEW SUBSCRIPTION to proceed to the payment screen

Click CHECKOUT & PAY to complete your renewal

Seat change requests will be processed at the end of the renewal period which is on Friday, May 24th.